



## You Are Appreciated

To all our healthcare heroes, we thank you for your ongoing service and dedication to the people of our province. We appreciate you and all that you do. While you are working to keep our communities safe, you can be sure that here at SHEPP, we are working for you and your pension is in good hands.



Connect With Us Online

While we continue to work remotely, in-person Retirement Ahead information sessions will continue to be on hold. Visit **www.shepp.ca** and sign in to **SHEPPweb** to see our recorded video presentation and watch for updates on live webinars coming soon.



## Notice of Plan Amendments

We are committed to keeping you updated on changes to the Plan, so you have the knowledge to make timely and informed decisions about retirement. See the notice of Plan amendments included within your pension statement for important information about upcoming changes.

# **SHEPPnews**

## Active Member Newsletter

### SPRING 2021

## Share Your Voice - Our SHEPP Member Survey is Now Open!

With over 60,000 members strong, your voice is important to us here at SHEPP, and we want to hear from you!

Our first-ever member survey is now open for you to provide feedback that will help us better serve your best interests as a Plan member.

What do we want to know? We want to understand what you think about SHEPP, what you know about



your SHEPP pension and other retirement topics, and what you expect from your pension plan.

The survey is anonymous, so feel free to give us your honest feedback!

To access the survey, visit **www.shepp.ca** or type the link below into your web browser.



#### www.surveymonkey.com/r/SHEPP

The survey is open now through to June 6, 2021 and will take about 5 to 7 minutes to complete.

Survey results will be used to inform and improve member communication and education materials so that we can meet your needs now and into the future.

This is your chance to share your voice and we know we can count on you. Thank you for your valuable contributions both to this survey and on the frontline as a healthcare hero!



## Your SHEPP Defined Benefit Pension has Value

Defined benefit pension plans like SHEPP provide members with secure, predictable retirement income for life. But there is more value in the Plan than just your income at retirement.

Your SHEPP pension amount is determined by a formula that takes into consideration your four-year highest average contributory earnings and years of credited service. This means as your eligible earnings and service grow, so does your pension – without the need for you to make complex investment decisions.



You can also have peace of mind knowing that market fluctuations will not impact your pension amount nor influence the timing of your retirement. As you approach retirement, you can predict how much your SHEPP pension income will be. Rest easy with assurance that you will receive that income every month and never outlive your pension.

And, SHEPP is a multi-employer plan, so you have the opportunity to work in multiple healthcare related positions across our 50 participating employers while continuing to grow your pension.

No matter the stage of your career, understanding how your SHEPP pension will build and contribute to your future financial security can help give you an upper hand in planning for retirement.

Visit **www.shepp.ca** for information and resources to learn more about the valuable benefits of your pension plan.



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## Have you signed in to SHEPPweb?

**SHEPPweb** is our secure online service portal, designed to help you instantly access and manage your pension information.

Sign in to **SHEPPweb** for quick self-service as you need it, including:

- Viewing your pension statements
- ✓ Updating your personal information
- ✓ Using our Pension Projection Calculator to estimate your future pension

#### First time signing in?

To get started, visit shepp.ca and click on "Sign in to **SHEPPweb**" in the top right corner. You will need your SHEPP Member ID # and the temporary password included in your welcome letter. Forget your Member ID # or need your temporary password reset? No problem! Contact us and we'll help get you set up.

#### Forgot your password?

Click "Forgot password" on the **SHEPPweb** sign in page. Enter your Member ID # and email address to receive an email with a new temporary password.

#### Need help?

From signing in to using the online features, see **SHEPPweb** tutorials at **www.shepp.ca** to help you along the way.



It is important to keep your pension information up to date.

Check your annual pension statement to ensure your basic personal information is correct, including your name and date of birth, and make updates with changes to:

- Spousal information
- ✓ Marital status
- / Designated beneficiaries

You can update your information by signing in to **SHEPPweb** or contact us by phone or email.